HOMEOWNERS MEETING MINUTES — JAN 9, 2024

SPECIAL PRESENTATION ON SCAM AWARENESS AND PREVENTION

Mike called the meeting to order at 4:00 pm. Residents in attendance: 50.

Board members in attendance: Mike StaffordCrane (Chair), Carla Thompson (Vice-Chair), Phyllis White (Treasurer), Norma Nick Taylor (Member-at-Large), Ralph Trigo (Safety)

Welcome From the Chair

Mike welcomed everyone to this Special Session of the LWB/R meeting.

2 Residents indicated that this is their first meeting.

Treasurer's Report: Deferred Committee Reports: Deferred

Speaker: Melissa McMurdo - Deputy District Attorney

Kellie Tyndall – Senior Victim Advocate

These are highlights from the presentation:

Melissa and Kellie defined 13 types of scams that affect everyone, especially seniors. The fact that seniors have a consistent income (at least Social Security) is the main reason seniors are targeted.

The most prevalent senior scams are:

Grandkids and family, scammers request money to help in a falsified emergency.

Home repair, scammers create fear of greater damage occurring if you don't act quickly.

Romance, scammers build a relationship to take your money.

Tech support, scammers create computer 'popup' messages to gain personal information.

Health insurance, scammers offer discounts, or they need to issue a new Medicare card.

The most important thing to remember is that scammers want you to act quickly. They want you to act before you can think things through.

It is always most prudent to not answer a call from an unknown number. Let it go to voicemail and you will find that most scammers don't leave a message.

Never trust your caller I.D., scammers can fake these numbers. When you receive a call from someone pretending to be or acting on behalf of a family member, tell them you will call them back and hang up. Call your family contacts at the trusted number you have and not the number the call came from.

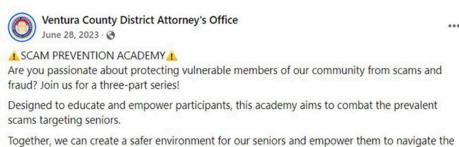
Never give any personal information to anyone who calls you. If you call, or call back, a trusted number still be cautious. Never click on any link on your computer that you didn't initiate.

Never send cash, gift cards, wire transfers or crypto to anyone.

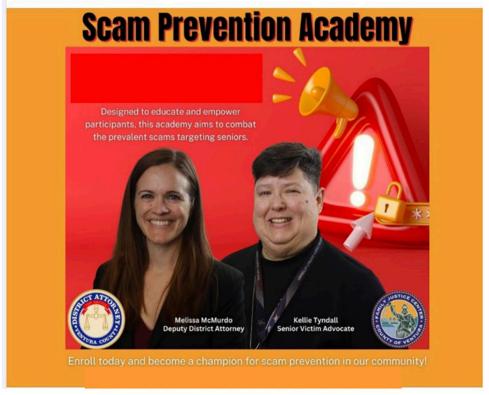
Any time you have questions or want to report fraud, call the Federal Trade Commission at 1-877-382-4357.



If you are interested in learning more about this subject, here's a class they are presenting, Mike StaffordCrane attended the Academy if you want more information. To enroll contact Kellie.



Together, we can create a safer environment for our seniors and empower them to navigate the digital landscape confidently.



30 residents returned the Speaker evaluation.

The 4 areas evaluated are Speaker clarity, relevance, length, and questions answered completely. 25 rated all 5's and 1 all 4's. 2 rated 3's on clarity (the acoustics are horrendous in the multipurpose room), 2 rated 4's on length. 5 commented a bit of distraction with you interrupting each other.

Raffle drawing by Ralph.

Upcoming meetings:

February 6 (first Tuesday) at 4:30pm The speaker is Brett Reed Ventura Fire Marshall. March 5 (first Tuesday) at 4:30pm April 2 (first Tuesday) at 4:30pm

Mike adjourned the meeting at 5:35 pm.